

Memo

To: Amy Bell From: Gil Langley Date: 8/20/21

Re: AITDC 3rd Quarter Report to the BOCC

Attached you will find the AITDC 3rd Quarter Report to the BOCC (April-June 2021), which is due electronically today for our presentation on Wednesday, September 15th. I have summarized below what is included in the reports:

- **Economic Impact**: \$233 million, up 154% YOY
- **Visitation**: Number of Visitors up 98% YOY as the island was pretty much closed in April 2020
- Visitor Origins: Showing growth coming back from Northeast and Midwest markets
- STR Performance: Occupancy for the quarter averaged 70.6% with strong pricing power showing average daily rate (ADR) of \$314 and Revenue per Available Room (RevPAR) of \$221.22
 - It's great to see strong occupancy and rate this quarter as we increased the supply of rooms in May with the opening of the Courtyard and Springhill Suites
- Bed Tax Collections: Quarterly taxable sales totaled \$63,906,970, up 102% over projections based on a quicker return of the industry than expected. The resultant bed tax collection for the quarter was \$3,224,421
- **Arrivalist**: FYTD, the estimated sample arrivals indicate that day trippers make up 64% of outside visitation to Amelia Island. Thirty percent of overnight visitors stayed 4+ nights. This past quarter made up 38% of the total arrivals to the island this fiscal year to date.
- Marketing Performance: marketing efforts this quarter included, but were not limited to:
 - Paid Advertising (April -June): approximately \$280,000 spend resulting in over 21 million impressions and a click through rate (CTR) of .63%. Media was weighted for digital (programmatic, online video, rich media) but also included some audio, email, search, social and video. Campaigns include targeting for leisure and meeting audiences.



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- o AmeliaIsland.com: 359K sessions with over 743K pageviews from 285K users
- o **Emails**: Distributed 9 emails for an average open rate of 19.6% and CTR of 1.7%

Social:

- <u>Facebook</u>: 94,65K fans, up 2%, 17.44K engagements, down 34%, 15.06M impressions from 66 organic posts + 108 paid posts
- Instagram: 22.4K fans, up 5%, 640.66K impressions, down 32%, 309 profile website taps, up 11% from 87 organic posts + 41 paid posts
- <u>LinkedIn</u>: 7.74K impressions, up 99%, 287 engagements, up 104% for 32 organic posts.

As you can see, tourism on Amelia Island set new records with the pent-up demand from travelers during COVID-19. It appears that July was also a great month, but it is yet to be seen how the COVID-19 Delta variant will impact tourism this fall and winter.