

## Nassau County Public Library System Annual Plan of Service, FY 22

This is the last year of the current Long Range Plan, FY 2018-2022. In addition to the activities listed below, staff will focus on involving gathering feedback from residents to craft a new Strategic Plan for FY 2023-2025.

**Goal 1:** The Library offers a current, well-maintained collection in formats necessary to meet the informational, educational, and recreational needs of our community.

Objectives:

**1.1 County Library Branches will increase check outs of Library materials by 2% annually.**

Activity 1.1.a Branch Librarians will select library materials for purchase based on community input.

Activity 1.1.b. Library Director will select virtual materials for purchase based on community input; adding 250 non-fiction items to the collection using ARPA grant funding.

Activity 1.1.c Assistant Library Director will select online databases based on community input and need.

Success Indicators: Library materials purchased will be customized to individuals communities and circulation data will be collected and measured. An increase in usage of 2% will indicate success.

**Goal 2:** Nassau County residents will have continued access to public computers, printers, and high-speed and wireless access to the internet. The Library maintains updated technology and access to online resources.

Objectives:

**2.1 The Library updates existing devices and/or purchases new hardware and software for the benefit of residents.**

Activity 2.1.a Update software on public access computers to allow residents to pay fines/fees from the desktop, reserve meeting space, and chat with a librarian.

Activity 2.1.b Update public network internet access to fiber connections allowing greater access to the internet for residents in more rural areas, using ARPA funding.

Activity 2.1. c Library replaces existing AWE computers for children, and adds AWE tablets for residents to check out; using ARPA grant funding.

Activity 2.1.d Library partners with internet provider to give students home access to the internet; using ECF grant funding.

Success Indicators: Nassau County Public Libraries will be able to purchase and install equipment with grant funding, collect usage indicators including library customer feed back, and report on grant implementation within the specified time period.

**2.2 The Library provides access to current and emerging technology tools and applications.**

Activity 2.2.a Library purchases hot spots for residents in rural areas to have greater access to the internet using ECF grant funding.

Activity 2.2.b Library purchases tablets for library customers to use for homework or work related activities; using ECF grant funding.

Success Indicators: Nassau Count Public Libraries will be able to purchase the equipment with grant funding, develop usage policies, collect usage indicators and library customer feed back, and report on grant implementation within the specified period.

**2.3 The Library will provide programs to assist patrons of all ages in using the internet and acquiring a variety of computer skills in order to meet their informational, recreational, and self-sufficiency needs.**

Activity 2.3.a Librarians will conduct classes for residents on basic internet skills, using library databases, AWE software, virtual collections and all new library technologies.

Activity 2.3.b Library staff will promote learning opportunities through out the community by creating flyers, advertising on library website, library social media, FOL media, newspapers and county blog.

Activity 2.3.c Library staff will promote Career Online High School opportunity funded by Florida Legislature; and enroll five students in the program.

Success Indicators: Library staff will offer sessions at each library location; collecting attendance data and residents feed back.

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Thomas R. Ford, Chairman

October 1, 2021  
Effective Date