

June 6, 2017

#### **MEMORANDUM**

TO:

Nassau County Board of County Commissioners

FROM:

Michael Griffin – Building Official W

DATE:

Monthly Activity Report May, 2017

The Building Department issued 866 permits in May 60 more than issued in April. Permit revenues received for May were \$181,131 or 12% lower than April permit revenues of \$205,537. For comparison, there were 831 permits issued in May, 2016.

Permit revenues received thru:

May, 2017

May, 2016

\$1,471,322

\$1,241,188(for comparison only)

The Building Department continued to scan documents for digital archival of records during May. Scanning of current permits is now being completed upon issuance, therefore eliminating the need to keep any additional paper copies. Digital archived records ensure that public records are created, maintained and disposed of in accordance with Florida Statutes. The digital archival of records also enables public records requests for permit and plans information to be completed in a more timely and efficient manner.

The Building Department began using the new Tyler Technologies Munis Permitting and Inspection system January, 9, 2017. More contractors are using the on-line feature to schedule inspections, view inspection results and enter trade permits as well. In the future Inspectors will be able to record inspection results in the field and contractors will be able to review these as soon as they are entered. We are diligently working to have these features available by the end of this fiscal year.

Redrafted unsafe building abatement code for review by the County Attorney. The unsafe Building abatement code draft will be presented to the Board of County Commissioners as soon as reviewed and approved by County Attorney's office.

We continue to receive positive comments related to our customer service questionnaire. Please see attached questionnaires.

FERNANDINA (904) 530-6250

TOLL FREE 1-800-948-3364

FAX (904) 321-5763)

Monthly Activity Report Page Two

Building Official attended BOAF First Coast Chapter meeting to discuss stucco installation, inspector certification, blower door approval policy and floodplain management.

Building Official completed continuing education for Association of Floodplain Managers certification.

The Records Specialist attended the FRMA Annual Conference in May to remain current on state statutes/policies and procedures regarding public records. Also, obtaining education credits for FCRM certification upon completion.

The Plans Examiner successfully completed ICC examination certification requirement for Licensing by the State of Florida, Department of Business and Professional Regulation as A DBPR Building Plans Examiner-2012.

#### **Permitting Department:**

The Permitting Department processed and issued the following permits for the month of May, 2017.

54 New Single-family residence permits

- a. 0 at less than \$200,000 valuation
- b. 13 at \$200,000 to \$250,000 valuation
- c. 41 above \$250,000 valuation
- 6 New Mobile/Modular home permit
- 1 Replacement Mobile home permits
- 805 Accessory permits (Mechanical, Plumbing, additions, repairs, commercial Build-outs, etc)

The department average plan review for the issuance of new single-family residence and mobile home permits has increased to four to five weeks due to the recent surge in activity and staff working on the computer software conversion project. Some repair/remodel and addition permits being issued in less than two weeks and three weeks on commercial projects provided there are no unforeseen problems with the application.

#### **Inspections Department:**

Building Inspectors completed 3263 inspections in May, 2017.

One stop work order was issued in May due to work being started without the proper permit being issued.

Monthly Activity Report Page Three

Two Building Inspector I's attended BOAF training in May on Developing Effective Inspector Skills, covering the importance and value of the Inspectors role in verifying compliance with the building codes and achieving compliance through cooperation and understanding. Continuing education credits obtained upon completion.

A Building Inspector I attended BOAF Grant training provided by the City of Jacksonville in May. Topics covered were Energy conservation, blower door testing, foundations, special and mixed occupancies and scaffold safety. Credits for continued licensing obtained upon completion.

# NASSAU COUNTY BUILDING DEPARTMENT May, 2017

	3/31/2017 - 4/27/17 <b>April, 2017</b>		4/28/2017 - 5/30/17 <b>May 2017</b>		Budget Year-To-Date	2016/2017
	# Permits	Fees Collected	# Permits	Fees Collected	# Permits	Fees Collected
PERMITS ISSUED  NEW MOBILE & MODULAR HOMES  On Island  Off Island	0		0 6		0 18	
NEW SINGLE FAMILY RESIDENCE On Island Off Island NEW MULTI FAMILY RESIDENCE	5 63 0		7 47 0		52 477 1	
TOTAL PERMITS ISSUED  Total Building Permits  (New, Add, R/R, Roof, Sign, Siding)	239	\$141,026	304	\$133,247	1877	\$1,120,125
M/H & Modular Permits( \$ incl in Bld) Electrical Permits	1 195	\$29,210	7 170	\$16,540	42 1364	\$137,301
Mechanical Permits	180	\$15,205	199	\$10,549	1246	\$75,419
Plumbing Permits (Plumbing, Gas, Irrigation)	188	\$19,679	177	\$14,087	1346	\$119,240
Fire Protection Permits	3	\$67	8	\$160	21	\$674
Comm Site Work Permits	0	\$0	1	\$5,098	1	\$5,098
Total Permits Issued Total Permit Fees Collected	806	\$205,187	866	\$179,681	5897	\$1,457,857
CONTRACTOR LICENSES (renewals & new)	38	\$1,415	30	\$1,450	441	\$13,465
Total Fees Collected		\$206,602		\$181,131		\$1,471,322
INSPECTIONS PERFORMED	3522		3263		24230	
CERTIFICATE OF OCCUPANCY ISSUED	110		89		683	

20 working days 1 holidays

22 working days 1 holiday



#### Nassau County Code Enforcement Department

96161 Nassau Place Yulee, FL 32097

Phone: (904) 530-6200 Fax: (904) 491-2027 Toll Free: 1-800-264-2065

#### **MEMORANDUM**

TO:

Nassau County Board of County Commissioners

FROM:

Michael Griffin, Building Official M.

RE:

Productivity of Code Enforcement — May 2017

DATE:

June 2, 2017

Code Enforcement Inspectors completed 58 initial inspections of possible code violations, of which all were initiated from complaints received. There were also 74 re-inspections completed with 37 cases where property owner's corrected the violations resulting in cases being closed.

#### For comparison only:

May 2016		May 2017	
Complaints received:	50	Complaints received: 8	30
Initial inspections:	54	Initial inspections: 5	8
Complied:	49	Complied: 3	37
Presented to Code Board:	3	Presented to Code Board:	1
Lien Search Requests:	65	Lien Search Requests: 5	52

Mike Favors attended the NEACE training luncheon hosted by St. John's County.



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# NASSAU COUNTY CUSTOMER SERVICE QUESTIONNAIRE

Please check the appropriate response

blease cueck file appropriate response	
Overall, I am very satisfied with the services received from County staff:	
Strongly agree ( ) Somewhat agree ( ) Neither agree or Disagree	
( ) Somewhat disagree ( ) Strongly disagree	
Staff was prompt in making sure my problem was resolved within a reasonable time.	
Strongly agree ( ) Somewhat agree ( ) Neither agree or Disagree	
( ) Somewhat Disagree ( ) Strongly Disagree	
In my opinion County staff was very professional while working with me:	
Strongly agree ( ) Somewhat agree ( ) Neither Agree or Disagree	
( ) Somewhat disagree ( ) Strongly disagree	
The information I received from County staff was very helpful for my project:	,
Strongly agree ( ) Somewhat agree ( ) Neither Agree or Disagree	
( ) Somewhat disagree ( ) Strongly disagree	
The reason for my visit with County Staff was related to: You may check more than one	
( ) Building Codes ( ) Engineering ( ) Planning and Zoning ( ) Code Enforcem	ent
Bad expenence of brived contracts Needing help with permits Tranks Jessica	
Optional information: () I would like to be contacted () would not like to be contacted	d .
Name Chuck & Diane I'M.	
Telephone 206-388-3268_	



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Comments:
Owner-Builder submitting parmi / parmi /
Sor new yours.
100% professiona, confleans, helpful & GREAT JOB C
Optional information: () I would like to be contacted () I would not like to be contacted
Name San Kenna
Telephone 904 903 8 /5 /



## NASSAU COUNTY CUSTOMER SERVICE QUESTIONNAIRE

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( ) Building Codes ( ) Engineering ( ) Planning and Zoning ( ) Code Enforcement
Very Sweet Staff even at end of Day
Optional information: () I would like to be contacted () would not like to be contacted
Name
Telephone



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( ) Building Codes ( ) Engineering ( ) Planning and Zoning ( ) Code Enforcement
Comments:  BREAT STAFF!
Optional information: () I would like to be contacted () I would not like to be contacted
Name DONNA NEATH
Telephone 904-514-4746