

**NASSAU COUNTY PUBLIC LIBRARY SYSTEM
QUARTERLY SERVICE REPORT**

**FISCAL YEAR: 2016-17
AS OF:**

Fiscal Quarter	First Oct-Dec	Second Jan-Mar	Third Apr-Jun	Fourth Jul-Sept	Fiscal YTD 2017	Fiscal Year Totals					
						2016	2015	2014	2013	2012	2011
						8	7	6	4,5	1,2,3	A
Fernandina											
Circulation	34,593	39,500	38,784	0	112,877	162,798	133,063	152,896	159,266	166,547	165,917
Transactions	80,595	106,764	90,627	0	277,986	372,436	310,452	346,328	323,563	349,147	333,010
Library Cards (new)	354	415	406	0	1,175	1,573	1,451	1,282	1,304	1,481	1,713
Gate Count	24,473	30,499	28,034	0	83,006	117,949	97,817	105,365	102,855	107,578	108,905
Computer Use-hrs	1,721	2,023	2,439	0	6,183	8,307	4,696	4,732	5,536	6,329	6,129
Comp. Use-people	5,533	6,498	7,320	0	19,351	20,793	12,169	16,858	18,888	21,587	23,649
Reference Questions	1,776	2,561	2,368	0	6,705	7,787	6,078	8,941	7,220	7,858	10,473
Total Users(Active Cards)	27,145	27,484	28,070		28,070	32,204	31,025	32,053	32,654	30,795	30,614
Callahan											
Circulation	7,375	8,172	8,153	0	23,700	36,704	41,503	42,306	46,528	53,877	55,627
Transactions	18,758	20,651	20,528	0	59,937	93,657	100,452	109,050	118,297	139,049	137,380
Library Cards (new)	114	166	122	0	402	485	450	819	533	739	853
Gate Count	7,846	8,196	8,220	0	24,262	37,499	36,697	68,329	96,012	96,021	81,686
Computer Use-hrs	793	1,020	961	0	2,774	3,648	2,346	3,125	7,271	8,082	5,261
Comp. Use-people	2,350	3,202	2,778	0	8,330	11,041	5,272	5,690	9,439	15,718	11,514
Reference Questions	572	920	961	0	2,453	5,219	5,581	5,547	2,540	3,410	2,376
Total Users(Active Cards)	11,531	11,585	11,750		11,750	14,020	13,694	13,947	13,994	13,222	12,215
Hilliard											
Circulation	4,435	4,637	5,699	0	14,771	19,176	21,727	22,470	23,684	24,377	26,216
Transactions	11,692	13,092	15,225	0	40,009	54,904	61,073	68,896	92,011	89,820	91,213
Library Cards (new)	42	50	53	0	145	343	196	228	282	324	329
Gate Count	3,799	4,760	5,333	0	13,892	19,585	20,831	23,029	33,927	28,692	24,719
Computer Use-hrs	800	1,034	1,378	0	3,212	3,143	3,744	5,220	11,941	8,212	6,461
Comp. Use-people	2,197	3,357	4,407	0	9,961	6,325	1,070	1,795	5,464	4,267	7,494
Reference Questions	688	920	1,159	0	2,767	2,065	2,194	2,166	1,058	1,017	1,029
Total Users(Active Cards)	5,817	5,834	5,949		5,949	7,207	6,976	6,993	6,995	6,599	6,387

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Yulee	Opened 7/01										
	3,182	3,022	3,290	0	9,494	13,874	17,809	13,029	14,791	19,044	19,830
Transactions	8,892	9,091	9,686	0	27,669	51,443	51,114	41,656	26,995	34,121	48,041
Library Cards (new)	61	74	86	0	221	285	355	180	281	316	413
Gate Count	6,562	6,002	5,676	0	18,240	26,581	26,216	26,483	31,317	33,344	40,482
Computer Use-hrs.	260	384	327	0	971	1,117	1,686	2,471	3,853	2,739	4,054
Comp. Use-people	394	513	391	0	1,298	1,531	2,250	3,199	5,586	2,775	3,004
Reference Questions	339	485	355	0	1,179	1,492	1,614	1,584	3,144	2258	785
Total Users(Active Cards)	4,959	4,990	5,151		5,151	5,547	5,234	5,175	5,177	4,541	4,541
Bryceville	Opened 9/03										
Circulation	1,304	1,279	1,012	0	3,595	6,207	6,256	6,223	5896	8,243	7,446
Transactions	6,597	12,156	5,444	0	24,197	17,872	18,101	20,286	21,499	24,693	20,610
Library Cards (new)	4	6	8	0	18	38	54	42	74	64	104
Gate Count	420	570	559	0	1,549	9,395	9,355	9,444	5,006	7,623	2,657
Computer Use-hrs.	68	61	68	0	197	91	145	179	104	243	252
Computer Use-people	75	120	126	0	321	80	119	149	196	291	275
Reference Questions	43	21	56	0	120	335	398	380	440	201	188
Total Users(Active Cards)	1,371	1,373	1,383		1,383	1,583	1,581	1,572	1,581	1,489	1,438
Total System											
Circulation	50,889	53,588	56,938	0	161,415	238,759	220,358	217,271	250,165	272,088	275,036
Transactions	126,534	161,754	141,510	0	429,798	590,312	541,192	586,216	582,365	636,830	630,254
Library Cards (new)	575	711	675	0	1,961	2,724	2,506	2,551	2,474	2,924	3,412
Gate Count	43,100	50,027	47,822	0	140,949	211,009	190,916	232,650	213,736	273,258	258,449
Computer Use-hrs.	3,642	4,522	5,173	0	13,337	16,306	12,617	15,727	28,705	25,605	22,157
Computer Use-people	10,549	13,690	15,022	0	39,261	39,770	20,881	27,691	39,573	44,638	45,936
Reference Questions	3,418	4,907	4,899	0	13,224	16,898	15,865	18,618	14,402	14,744	14,851
Total Users(Active Cards)	50,823	51,361	52,014		52,014	60,561	58,510	59,825	60,401	56,916	55,785

2016 FB Library making adjustments to services; adding furniture.

2015 FB Library under construction; closed total of three months.

2014

6 CAL Library gate repaired in April 2014; average gate count of prior year entered for first two quarters

2013

4 FB Library closed 8/12 & 13 for AC Replacement

5 CAL Library gate, one side not working, entered average month of prior year x 12 mons.

2012

1 FB Library reduced hours; closed Mondays, May 14 & May 21 2012; closed Friday & Sat 5/4 & 5/5 Shrimp Fest & Memorial Day 5/28.

2 YUL public computers down all month of Sept; college changed Internet provider

3 FB used PC#10 as download station promotion for 10 months

2011

A FB Library reduced hours by 4 each week for month of Sept. 2011

2010

A CAL Library moves to new location May 23, 2012

B Lost Reference Librarian position

C Change in definition of sessions and # of users