

**NASSAU COUNTY PUBLIC LIBRARY SYSTEM
QUARTERLY SERVICE REPORT**

Fiscal Quarter	First Oct-Dec	Second Jan-Mar	Third Apr-Jun	Fourth Jul-Sept	Fiscal YTD 2018			
						2017	2016	2015
Fernandina						9	8	7
Circulation	34,600	12,260	0	0	46,860	152,505	162,798	133,063
Transactions	81,614	28,555	0	0	110,169	368,674	372,436	310,452
Library Cards (new)	409	144	0	0	553	1,593	1,573	1,451
Gate Count	24,830	9,781	0	0	34,611	108,974	117,949	97,817
Computer Use-hrs	2,117	796	0	0	2,913	8,514	8,307	4,696
Comp. Use-people	6,741	2,532	0	0	9,273	26,892	20,793	12,169
Reference Questions	1,996	750	0	0	2,746	9,041	7,787	6,078
Total Users(Active Cards)	28,982				28,982	28,230	32,204	31,025
Callahan								
Circulation	7,725	2,602	0	0	10,327	33,003	36,704	41,503
Transactions	19,793	6,779	0	0	26,572	83,544	93,657	100,452
Library Cards (new)	89	46	0	0	135	539	485	450
Gate Count	5,958	2,096	0	0	8,054	31,599	37,499	36,697
Computer Use-hrs	920	393	0	0	1,313	3,871	3,648	2,346
Comp. Use-people	2,805	1,286	0	0	4,091	10,812	11,041	5,272
Reference Questions	782	266	0	0	1,048	3,415	5,219	5,581
Total Users(Active Cards)	12,047				12,047	11,964	14,020	13,694
Hilliard								
Circulation	4,742	1,595	0	0	6,337	20,042	19,176	21,727
Transactions	13,070	4,284	0	0	17,354	55,126	54,904	61,073
Library Cards (new)	39	18	0	0	57	203	343	196
Gate Count	6,261	2,232	0	0	8,493	19,934	19,585	20,831
Computer Use-hrs	1,354	445	0	0	1,799	4,449	3,143	3,744
Comp. Use-people	4,574	1,270	0	0	5,844	13,393	6,325	1,070
Reference Questions	1,275	444	0	0	1,719	4,033	2,065	2,194
Total Users(Active Cards)	6,074				6,074	6,033	7,207	6,976

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Yulee Opened 7/01								
	2,601	846	0	0	3,447	11,631	13,874	17,809
Transactions	8,028	2,787	0	0	10,815	34,019	51,443	51,114
Library Cards (new)	57	21	0	0	78	244	285	355
Gate Count	5,380	1,717	0	0	7,097	18,240	26,581	26,216
Computer Use-hrs.	208	58	0	0	266	971	1,117	1,686
Comp. Use-people	543	241	0	0	784	1,298	1,531	2,250
Reference Questions	222	52	0	0	274	1,179	1,492	1,614
Total Users(Active Cards)	5,345				5,345	5,151	5,547	5,234
Bryceville Opened 9/03								
Circulation	1,253	406	0	0	1,659	4,810	6,207	6,256
Transactions	5,831	2,113	0	0	7,944	51,653	17,872	18,101
Library Cards (new)	6	5	0	0	11	29	38	54
Gate Count	427	215	0	0	642	2,093	9,395	9,355
Computer Use-hrs.	62	19	0	0	81	303	91	145
Computer Use-people	135	33	0	0	168	520	80	119
Reference Questions	13	6	0	0	19	291	335	398
Total Users(Active Cards)	1,402				1,402	1,395	1,583	1,581
Total System								
Circulation	50,921	16,863	0	0	67,784	218,969	238,759	220,358
Transactions	128,336	44,518	0	0	172,854	593,016	590,312	541,192
Library Cards (new)	600	234	0	0	834	2,608	2,724	2,506
Gate Count	42,856	16,041	0	0	58,897	180,840	211,009	190,916
Computer Use-hrs.	4,661	1,711	0	0	6,372	18,108	16,306	12,617
Computer Use-people	14,798	5,362	0	0	20,160	52,915	39,770	20,881
Reference Questions	4,288	1,518	0	0	5,806	17,959	16,898	15,865
Total Users(Active Cards)	53,850				53,850	52,213	60,561	58,510

2017 Added new security gates to CAL & HLD branches.

9

2016 FB Library making adjustments to services; adding furniture & security gate.

8

2015 FB Library under construction; closed total of three monts.

7

2014

6 CAL Library gate repaired in April 2014; average gate count of prior year entered for first two quarters

2013

4 FB Library closed 8/12 & 13 for AC Replacement

5 CAL Library gate, one side not working, entered average month of prior year x 12 mons.

2012

1 FB Library reduced hours; closed Mondays, May 14 & May 21 2012; closed Friday & Sat 5/4 & 5/5 Shrimp Fest & Memorial Day 5/28.

2 YUL public computers down all month of Sept; college changed Internet provider

3 FB used PC#10 as download station promotion for 10 months
