

**NASSAU COUNTY PUBLIC LIBRARY SYSTEM
QUARTERLY SERVICE REPORT**

	Fiscal Quarter	First Oct-Dec	Second Jan-Mar	Third Apr-Jun	Fourth Jul-Sept	Fiscal YTD 2018			
							2017	2016	2015
Fernandina									
Circulation		34,600	36,641	0	0	71,241	152,505	162,798	133,063
Transactions		81,614	85,817	0	0	167,431	368,674	372,436	310,452
Library Cards (new)		409	427	151	0	987	1,593	1,573	1,451
Gate Count		24,830	29,248	0	0	54,078	108,974	117,949	97,817
Computer Use-hrs		2,117	2,246	0	0	4,363	8,514	8,307	4,696
Comp. Use-people		6,741	7,814	0	0	14,555	26,892	20,793	12,169
Reference Questions		1,996	2,123	0	0	4,119	9,041	7,787	6,078
Total Users(Active Cards)		28,982	29,458			29,458	28,230	32,204	31,025

Callahan									
		7,725	7,965	0	0	15,690	33,003	36,704	41,503
Circulation		7,725	7,965	0	0	15,690	33,003	36,704	41,503
Transactions		19,793	19,846	0	0	39,639	83,544	93,657	100,452
Library Cards (new)		89	133	43	0	265	539	485	450
Gate Count		5,958	6,209	0	0	12,167	31,599	37,499	36,697
Computer Use-hrs		920	992	0	0	1,912	3,871	3,648	2,346
Comp. Use-people		2,805	3,100	0	0	5,905	10,812	11,041	5,272
Reference Questions		782	706	0	0	1,488	3,415	5,219	5,581
Total Users(Active Cards)		12,047	12,174			12,174	11,964	14,020	13,694

Hilliard									
		4,742	4,653	0	0	9,395	20,042	19,176	21,727
Circulation		4,742	4,653	0	0	9,395	20,042	19,176	21,727
Transactions		13,070	55,203	0	0	68,273	55,126	54,904	61,073
Library Cards (new)		39	44	12	0	95	203	343	196
Gate Count		6,261	4,311	0	0	10,572	19,934	19,585	20,831
Computer Use-hrs		1,354	843	0	0	2,197	4,449	3,143	3,744
Comp. Use-people		4,574	2,484	0	0	7,058	13,393	6,325	1,070
Reference Questions		1,275	695	0	0	1,970	4,033	2,065	2,194
Total Users(Active Cards)		6,074	6,124			6,124	6,033	7,207	6,976

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	Fiscal Quarter	Fiscal Year				YTD	2018			
		First Oct-Dec	Second Jan-Mar	Third Apr-Jun	Fourth Jul-Sept		2017	2016	2015	
Yulee		Opened 7/01								
Transactions		2,601	2,636	0	0	5,237	11,631	13,874	17,809	
Library Cards (new)		8,028	8,350	0	0	16,378	34,019	51,443	51,114	
Gate Count		57	64	16	0	137	244	285	355	
Computer Use-hrs.		5,380	5,122	0	0	10,502	18,240	26,581	26,216	
Comp. Use-people		208	573	0	0	781	971	1,117	1,686	
Reference Questions		543	880	0	0	1,423	1,298	1,531	2,250	
Total Users(Active Cards)		222	199	0	0	421	1,179	1,492	1,614	
		5,345	5,422			5,422	5,151	5,547	5,234	
Bryceville		Opened 9/03								
Circulation		1,253	1,007	0	0	2,260	4,810	6,207	6,256	
Transactions		5,831	5,552	0	0	11,383	51,653	17,872	18,101	
Library Cards (new)		6	13	2	0	21	29	38	54	
Gate Count		427	610	0	0	1,037	2,093	9,395	9,355	
Computer Use-hrs.		62	68	0	0	130	303	91	145	
Computer Use-people		135	171	0	0	306	520	80	119	
Reference Questions		13	13	0	0	26	291	335	398	
Total Users(Active Cards)		1,402	1,414			1,414	1,395	1,583	1,581	
Total System										
Circulation		50,921	50,266	0	0	101,187	218,969	238,759	220,358	
Transactions		128,336	174,768	0	0	303,104	593,016	590,312	541,192	
Library Cards (new)		600	681	224	0	1,505	2,608	2,724	2,506	
Gate Count		42,856	45,500	0	0	88,356	180,840	211,009	190,916	
Computer Use-hrs.		4,661	4,722	0	0	9,383	18,108	16,306	12,617	
Computer Use-people		14,798	14,449	0	0	29,247	52,915	39,770	20,881	
Reference Questions		4,288	3,736	0	0	8,024	17,959	16,898	15,865	
Total Users(Active Cards)		53,850	54,319			54,319	52,213	60,561	58,510	

2017 Added new security gate to CAL & HLD (includes people counter), closed 2 wks for H Matthew & Irma.
9

2016 FB Library making adjustments to services; adding furniture & security gate.
8

2015 FB Library under construction; closed total of three months.
7

2014
6 CAL Library gate repaired in April 2014; average gate count of prior year entered for first two quarters

2013
4 FB Library closed 8/12 & 13 for AC Replacement
5 CAL Library gate, one side not working; entered average month of prior year x 12 months.

2012
1 FB Library reduced hours; closed Mondays, May 14 & May 21 2012; closed Friday & Sat 5/4 & 5/5 Shrimp Fest & Memorial Day 5/28.
2 YUL public computers down all month of Sept; college changed Internet provider
3 FB used PC#10 as download station promotion for 10 months